



**For  
Cape Town  
Hotels, B&B's, Airport & Tourism**



CAPE TOWN INTERNATIONAL  
**SCHOOL OF LANGUAGES**  
TRANSLATIONS & CONFERENCE INTERPRETATIONS

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# Hotel Courses 2017/8

German \* French\* Spanish\* Portuguese\*Italian\* English\*Xhosa\*Afrikaans



## The HOTEL COURSE FOR ALL INTERNATIONAL HOTELS!

To prepare for the Year 2017/8

The Cape Town International School of Languages was established in 1982 and is a world leader in teaching foreign languages to hotel staff and the tourism industry. We are now again giving hotel staff In Cape Town, South Africa, and Internationally, an opportunity to be prepared for the coming tourist season in Portuguese, Spanish, French, German, Italian, English, Xhosa and Afrikaans.

### SPECIAL OFFER FOR CAPE TOWN HOTELS IN 2017/8.

Have all your staff speak a European or South American Language

Buy our Hotel Manual and CD's in a Cape Town setting in German, French, Spanish, Portuguese, Italian and English for the special price of \*R975 per Manual and cd's, covering the major aspects of Hotel and Guest communication. All courses are translated into English and vice versa, making it easy to learn to speak in no time at all. Also get "a crash course in live lessons" with top international language teachers for \*R295 per hour (1-4 people), \*R395 per hour (5-9 people) & \*R495 per hour (10-25 people) per group. Numbers of hours are negotiable. There are 3 levels to the Hotel Course. Each level takes 24 hours (8 X 3 hours or 6 X 4 hours). All successful participants will graduate to the next level and be certificated with their Basic Oral Fluency Certificate. This means that the Hotel can call upon any graduate to deal with foreign clients in the given language.

\*All prices quoted exclude VAT.

In addition each student will receive a FREE 400 Question Basic Fluency Test Manual and cd's together with the Beginners Course and cd's.

Written guarantee of success applies.

CALL FOR A FREE LIVE DEMO

Course covers: Finding the way to the Hotel, At Reception. Giving Advice and Information, Booking in, Going up to the Room, Handling an Emergency, Lost property, Changing money, Handling complaints, Handling the Telephone, At the Café or Bar, At The Restaurant, Giving Information and Handling Enquiries, Travelling around Cape Town, Peninsula and The Wine Routes and many more. Get all your hotel staff speaking to guests day and night.

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